

# Quality policy

- Customer satisfaction is one of our highest corporate principles.
- Our customers set the standard for quality. Our products should be the best in the eyes of our customers and provide them with a clearly recognizable added value.
- We promote the quality awareness of our staff and ensure that education, training and further education are offered in all areas.
- The quality policy and the quality objectives of our company are communicated to all parties involved, regularly discussed and checked for their continued appropriateness.
- This enables us to meet the quality requirements that our customers place on us in the form of specifications, rules or other regulations.
- Through various improvement processes such as shop floor, audits, CIP and 5-S), the commitment of all employees with regard to our products and services is permanently increased.
- Each employee is aware of his or her commitment to quality and his or her contribution to the conformity of the products.
- EBCO's commitment to ethical behavior towards employees, the environment, customers, suppliers, authorities and society is the basis for sustainable and responsible business.